## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### **GENERAL INFORMATION**

**Requestor Name and Address** 

TENET HEALTHCARE/TRINITY MEDICAL CENTER 2401 INTERNET BOULEVARD #110 FRISCO, TX 75034

**Respondent Name** 

ACE AMERICAN INSURANCE CO

**MFDR Tracking Number** 

M4-05-6444-01

DWC Claim #: Injured Employee: Date of Injury: Employer Name: Insurance Carrier #:

**Carrier's Austin Representative Box** 

15

MFDR Date Received

APRIL 13, 2005

# **REQUESTOR'S POSITION SUMMARY**

Requestor's Position Summary Dated April 13, 2005: "On behalf of Tenet Healthcare, we have reviewed the claim and payment for the above hospital admission. Our findings reveal this claim has not been paid according to the hospital fee guideline published by the Texas Workers Compensation Commission (TWCC). This claim in the amount of \$47,111.21 is an inpatient surgical claim in which charges exceed \$40,000, the stoploss threshold amount, however payment is not based on this methodology and we request you to review this for Medical Dispute Resolution as a Fee Dispute .... According to the hospital fee guideline published by the Texas Workers Compensation Commission (TWCC), any inpatient hospital admission with billed charges above \$40,000 ... shall be reimbursed per the stoploss methodology using a stoploss reimbursement factor of 75% (Rule 134.401 (c)(6)) ... A discussion regarding how the submitted documentation supports the requestor's position: ... Medical records will be provided to support the implants utilized and extensiveness of this admission. "

Amount in Dispute: \$34,213.53

## RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The Carrier has reviewed the MDR filed by Tenet Healthcare/Trinity Medical Center regarding the above mentioned employee. The provider argues that this bill should be reviewed using the Stop Loss Methodology based solely on the fact that the total billed amount is over the \$40,000 threshold. The Carrier and our vendor Accumed who audited the bill disagree with the providers argument ... The Carrier maintains that the charges submitted by the provider are excessive and do not meet the criteria established to qualify for the Stop Loss reimbursement method."

Response Submitted by: Ace American Insurance Co/ ESIS

Respondent's Supplemental Position Summary Dated November 16, 2011: "... Through this we appear on behalf of the Respondent. Per the Division's recent Notice, we supplement the original response to Notice of Dispute Resolution. As set forth, the file neither reflects nor establishes the Requestor's entitlement to payment

per the stop-loss exception ... The Admission At Issue Did Not Unusually Costly And Unusually Extensive Services ... There is nothing in the hospital/requestor's records that suggest, even remotely, that unusually costly or unusually extensive hospital services were required or provided in this case."

Response Submitted by: Downs Staford, P.C.

#### SUMMARY OF FINDINGS

	Disputed Dates	Disputed Services	Amount In Dispute	Amount Due
	April 15, 2004 through April 16, 2004	Inpatient Hospital Services	\$34,213.53	\$0.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

## **Background**

- 1. 28 Texas Administrative Code §133.305 and §133.307, 27 *Texas Register* 12282, applicable to requests filed on or after January 1, 2003, sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.401, 22 *Texas Register* 6264, effective August 1, 1997, sets out the fee guidelines for inpatient services rendered in an acute care hospital.

The services in dispute were reduced/denied by the respondent with the following reason codes:

**Explanation of Benefits** 

- F Reduction according to medical fee guideline
- N Not documented

### <u>Issues</u>

- 1. Did the audited charges exceed \$40,000.00?
- 2. Did the admission in dispute involve unusually extensive services?
- 3. Did the admission in dispute involve unusually costly services?
- 4. Is the requestor entitled to additional reimbursement?

### **Findings**

This dispute relates to inpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of Division rule at 28 Texas Administrative Code §134.401, titled Acute Care Inpatient Hospital Fee Guideline, effective August 1, 1997, 22 Texas Register 6264. The Third Court of Appeals' November 13, 2008 opinion in Texas Mutual Insurance Company v. Vista Community Medical Center, LLP, 275 South Western Reporter Third 538, 550 (Texas Appeals – Austin 2008, petition denied) addressed a challenge to the interpretation of 28 Texas Administrative Code §134.401. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services." Both the requestor and respondent in this case were notified via form letter that the mandate for the decision cited above was issued on January 19, 2011. Each was given the opportunity to supplement their original MDR submission, position or response as applicable. The documentation filed by the requestor and respondent to date will be considered in determining whether the admission in dispute is eligible for reimbursement under the stop-loss method of payment. Consistent with the Third Court of Appeals' November 13, 2008 opinion, the division will address whether the total audited charges in this case exceed \$40,000; whether the admission and disputed services in this case are unusually extensive; and whether the admission and disputed services in this case are unusually costly. 28 Texas Administrative Code §134.401(c)(2)(C) states, in pertinent part, that "Independent reimbursement is allowed on a case-by-case basis if the particular case exceeds the stop-loss threshold as described in paragraph (6) of this subsection..." 28 Texas Administrative Code §134.401(c)(6) puts forth the requirements to meet the three factors that will be discussed.

- 1. 28 Texas Administrative Code §134.401(c)(6)(A)(i) states "...to be eligible for stop-loss payment the total audited charges for a hospital admission must exceed \$40,000, the minimum stop-loss threshold." Furthermore, (A) (v) of that same section states "...Audited charges are those charges which remain after a bill review by the insurance carrier has been performed..." Review of the explanation of benefits issued by the carrier finds that the carrier did not deduct any charges in accordance with §134.401(c)(6)(A)(v); therefore the audited charges equal \$47,111.21. The division concludes that the total audited charges exceed \$40,000.
- 2. The requestor in its position statement asserts that "On behalf of Tenet Healthcare, we have reviewed the claim and payment for the above hospital admission. Our findings reveal this claim has not been paid according to the hospital fee guideline published by the Texas Workers Compensation Commission (TWCC). This claim in the amount of \$47,111.21 is an inpatient surgical claim in which charges exceed \$40,000, the stoploss threshold amount, however payment is not based on this methodology and we request you to review this for Medical Dispute Resolution as a Fee Dispute .... According to the hospital fee guideline published by the Texas Workers Compensation Commission (TWCC), any inpatient hospital admission with billed charges above \$40,000 ... shall be reimbursed per the stoploss methodology using a stoploss reimbursement factor of 75% (Rule 134.401 (c)(6)) ... A discussion regarding how the submitted documentation supports the requestor's position: ... Medical records will be provided to support the implants utilized and extensiveness of this admission." The requestor presupposes that it is entitled to the stop loss method of payment. As noted above, the Third Court of Appeals in its November 13, 2008 rendered judgment that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved...unusually extensive services." The requestor failed to demonstrate that the particulars of the admission in dispute constitute unusually extensive services in comparison to similar surgeries; therefore, the division finds that the requestor did not meet 28 TAC §134.401(c)(6).
- 3. In regards to whether the services were unusually costly, the third Court of Appeals' November 13, 2008 opinion concluded that in order to be eligible for reimbursement under the stop-loss exception, a hospital must *demonstrate* that an admission involved unusually costly services thereby affirming 28 Texas Administrative Code §134.401(c)(6) which states that "Stop-loss is an independent reimbursement methodology established to ensure fair and reasonable compensation to the hospital for unusually costly services rendered during treatment to an injured worker." The requestor failed to demonstrate the particulars of the admission in dispute that constitute unusually costly services in comparison to similar surgeries; therefore, the division finds that the requestor failed to meet 28 TAC §134.401(c)(6).
- 4. For the reasons stated above the services in dispute are not eligible for the stop-loss method of reimbursement. Consequently, reimbursement shall be calculated pursuant to 28 Texas Administrative Code §134.401(c)(1) titled Standard Per Diem Amount and §134.401(c)(4) titled Additional Reimbursements. The division notes that additional reimbursements under §134.401(c)(4) apply only to bills that do not reach the stop-loss threshold described in subsection (c)(6) of this section.
  - Review of the submitted documentation finds that the services provided were surgical; therefore the standard per diem amount of \$1,118.00 per day applies. Division rule at 28 Texas Administrative Code §134.401(c)(3)(ii) states, in pertinent part, that "The applicable Workers' Compensation Standard Per Diem Amount (SPDA) is multiplied by the length of stay (LOS) for admission..." The length of stay was one days. The surgical per diem rate of \$1,118.00 multiplied by the length of stay of one days results in an allowable amount of \$1,118.00.
  - 28 Texas Administrative Code §134.401(c)(4)(C) states "Pharmaceuticals administered during the admission and greater than \$250 charged per dose shall be reimbursed at cost to the hospital plus 10%. Dose is the amount of a drug or other substance to be administered at one time." A review of the submitted itemized statement finds that the requestor billed one unit of Thrombstat Kit at \$530.08/unit, for a total charge of \$530.08. The requestor did not submit documentation to support what the cost to the hospital was for Thrombstat Kit. For that reason, reimbursement for these items cannot be recommended.
  - Review of the medical documentation provided finds that although the requestor billed items under revenue code 278, no invoices were found to support the cost of the implantables billed. For that reason, no additional reimbursement is recommended

The division concludes that the total allowable for this admission is \$1,118.00. The respondent issued payment in the amount of \$1,118.00. Based upon the documentation submitted, no additional reimbursement can be recommended.

### Conclusion

The submitted documentation does not support the reimbursement amount sought by the requestor. The requestor in this case demonstrated that the audited charges exceed \$40,000, but failed to discuss and demonstrate that the disputed inpatient hospital admission involved unusually extensive, and unusually costly services. Consequently, 28 Texas Administrative Code §134.401(c)(1) titled *Standard Per Diem Amount*, and §134.401(c)(4) titled *Additional Reimbursements* are applied and result in no additional reimbursement.

### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

		11/6/12	
Signature	Medical Fee Dispute Resolution Officer	Date	
		11/6/12	
Signature	Medical Fee Dispute Resolution Manager	Date	

#### YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.